

# Member FAQ

## AGM 2024

### Join our event online

We're holding our AGM online this year at 11.00am on 17 July 2024. You'll be able to join the meeting from 10.30am. You can ask questions by text or video, whichever you prefer, and you'll be able to vote as normal.

Simply:

1. go to [nationwide.co.uk/agmlive](https://nationwide.co.uk/agmlive)
2. enter the meeting code 30282, then
3. enter the two-part voting security codes from your voting pack's covering letter or your voting email.

If you can't find your codes, please click on the 'don't know your security code?' link on the AGM online site.

If you're not able to join, you can appoint someone to come along and vote on your behalf. Your representative doesn't need to be a Nationwide customer, but they will need your customer number and your two part voting security codes to join the AGM.

### What if I would like someone else to attend the meeting and vote on my behalf?

If you are a qualified voting member, that's no problem. There's a section on the back of your voting form or on the voting hub that allows you to appoint someone other than the Chairman to be your representative. Your representative doesn't need to be a Nationwide customer, but they will need your customer number and your two part voting security codes to join the AGM. The deadline for you to provide us with the details of someone else attending and voting on your behalf is 11am on 15 July 2024.

### How do I ask questions at the AGM?

When you join the online meeting, you'll see a live video broadcast of our AGM.

If you'd like to ask a question, click on the "Messaging" tab at the top of the screen. You'll be able to ask questions by video or text, whichever you prefer.

### How do I vote at the AGM?

When our Chairman, Kevin Parry, opens resolutions to members towards the end of the AGM, you'll be able to cast your vote by clicking the "Voting" tab towards the top of the screen. If you have cast your vote before the meeting and then vote again during the meeting, we'll take your vote during the meeting to be your final say.

### How will my AGM vote support charity?

Our Nationwide Fairer Futures programme has been developed to reach across the generations and to give hope to people who have been dealt an unfair hand. We want to help tackle three of the biggest issues we see in society today – youth homelessness, families living in poverty and people living with dementia.

We've chosen to partner with Centrepoin, Action for Children and Dementia UK. Together, we can and will make a difference to some of the most vulnerable in our communities.

### We are donating £1 for every vote we receive at this AGM, up to £500,000.

Action for Children charity number: 1097940. Centrepoin Soho, trading as Centrepoin, charity number: 292411. Dementia UK charity number: 1039404.

## **How many directors do I need to vote for?**

There are currently 11 directors on the Board and no vacancies. In line with the requirements of the UK Corporate Governance Code, all 11 are standing for re-election at the AGM.

## **Where can I find information on the directors' backgrounds and experience?**

The full biographies of our Board are available to view on [nationwide.co.uk/agm](https://nationwide.co.uk/agm). They can also be found in our Annual Report and Accounts, which is available online.

## **Why are you holding an online AGM?**

Attendance at our AGMs has been declining over the years, and quite rapidly since 2020. However, our first online AGM last year saw more people join than in the last ten years. Attendance was from across all of the UK and we were able to answer more questions from members than we normally managed.

Our online AGM means we can engage with more members than in-person meetings and in a way that is more convenient for them. We believe this to be more democratic because it engages members without the need for them to travel or take too much time out of their day. Members will be able to join the AGM from any location including from overseas. Our online AGM is more cost-effective and a better use of members' money.

## **Don't you have to hold an AGM in person?**

Our members voted at the 2020 AGM to give the Board authority to hold online AGMs.

## **How can I find out more about the proposed acquisition of Virgin Money?**

We have published more information for members in advance of the AGM. You can find this within the **Why buying Virgin Money will be good for our members leaflet**.

## **Remuneration**

For information on how our directors are paid, please refer to our Review of the Year document which can be found [here](#).