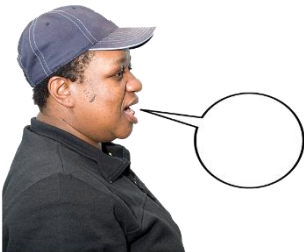


## How to open and close a Nationwide bank account

### How to open a Nationwide account



There are different bank accounts you can open with Nationwide.



Some accounts are called **current accounts**.



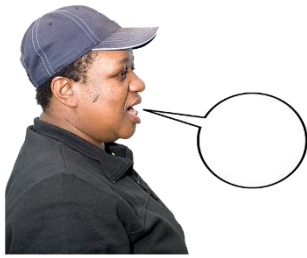
A current account is a bank account where you can keep your money that you use on every day things.



Your wages or benefits usually go into your current account.



You usually pay your bills and spend money on food with the money from your current account.



Some accounts are called **savings accounts**.



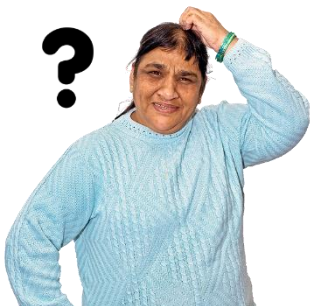
A savings account is a bank account where you save some money for something which costs more money.



You might use a savings account to save money to pay for a holiday or a washing machine.



We have information about the different types of [current accounts](#) and [savings accounts](#) on our website.



If you are not sure which account you want to open, you can go to a Nationwide branch and ask a member of staff to help you.



You can find your local branch of Nationwide on our [branch finder](#).



We have different ways to help people at our branches. The [branch accessibility page](#) of our website tells you how we can help people who need some extra help.



There are different ways you can open a Nationwide bank account:

- online
- at a Nationwide branch
- by phone (not all accounts can be opened by phone).



If you go to a Nationwide branch to open an account, the staff can help you.



When you want to open a Nationwide bank account, you or someone helping you will need to fill in a form online.



You will also need some ID to prove your name and address.



Some things which you might be able to use as ID are:

- a valid UK passport
- a full UK driving licence
- a bank statement
- a gas or electric bill.



After you have filled in the online form to open your account, you might have to wait to find out if Nationwide decide it is ok for you to have the account.



If Nationwide decide it is ok for you to have the account, you might have to wait up to a week to get your bank card.

Some savings accounts do not have cards.

### **How to close a Nationwide account**



If you want to close your Nationwide account, you will usually have to close it online, by post or at a Nationwide branch.



If you are closing your account at a Nationwide branch you will need to bring with you:

- ID
- your bank card (if you have one)
- your chequebook (if you have one).



You can only close your account if:

- you do not owe any money to Nationwide from the account
- your account is not overdrawn.



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